Crestron Home Driver Setup

Driver installation

To install drivers on a Crestron Home system they need to be ‘Side loaded’ into the processor. Please follow the steps below:

1. In Crestron Toolbox open File Manager and connect to your Crestron Home Processor.
2. Browse to the user/ThirdPartyDrivers/Import directory.
3. Drag the pkg files from the zip file into the Import directory.
4. In the Crestron home setup app go to settings and configure system.
5. In the setup area select Pair Device.
6. Select Drivers. **Please be aware you need to press the Drivers button for the drivers to refresh. If you are in a higher level press back until you can select ‘Driver Buttons’**
7. Locate the driver in the driver database.
8. Add the driver and configure as normal.

Updating Drivers

Please follow the process below to update your driver.

1. Make a note of the configuration of your driver in the Crestron Home App.
2. Remove **all** instances of the driver from the Crestron Home App.
3. Reboot the processor via the System settings button (Cog), System Configuration and then Reboot.
4. After the processor has rebooted follow the Driver installation process above.
5. Re-Apply configuration as noted in step 1.